



**CITY OF LIMA**  
**Department of Utilities**  
Customer Service

424 N. Central Ave.  
Lima, Ohio 45801  
Phone: 419-221-5252  
Fax: 419-221-5208  
[www.cityhall.lima.oh.us](http://www.cityhall.lima.oh.us)

**CONSUMER WATER SERVICE AGREEMENT**  
***CITY OF LIMA, UTILITY DEPARTMENT***  
***424 N CENTRAL AVE LIMA OHIO 45801***

**THIS AGREEMENT IS SUBJECT TO CITY OF LIMA CODES, TITLE 4 UTILITIES AND WATER WORKS RULES AND REGULATIONS REGARDING THE PROVISIONS OF THE UTILITIES SERVICES PROVIDED/FACILITATED BY THE CITY OF LIMA, DEPARTMENT OF UTILITIES.**

FOR THE PROPERTY LOCATED AT:

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MY SERVICE START DATE:

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THE UTILITIES ARE PROVIDED ON A CONDITIONAL BASIS. AS A CONDITION OF THE CITY'S PROVISION OF UTILITY SERVICE I, HERINAFTER REFERRED TO AS THE PROPERTY OWNER, AGREE TO RECEIVE UTILITY SERVICES FROM THE CITY OF LIMA.

**\*\*\*IF THE REQUIRED LINE BELOW IS NOT INITIALED, YOU MUST BE PRESENT AT TIME OF TURN ON, PLEASE CALL CUSTOMER SERVICE AT (419) 221-5252 TO SCHEDULE AN APPOINTMENT\*\*\***

**SERVICE LIABILITY RELEASE**

\_\_\_\_\_ (**INITIALS REQUIRED**) BY THIS APPLICATION, CUSTOMER RECOGNIZES THAT THE CITY OF LIMA UTILITIES SHALL NOT BE RESPONSIBLE FOR LOSS OR DAMAGE AS A RESULT OF THE INITIATION OF SERVICE. IF CUSTOMER DOES NOT INTEND TO BE PRESENT AT THE TIME WATER SERVICE IS CONNECTED (SHOULD SERVICE BE OFF), CUSTOMER SHALL INSURE THAT ALL INSIDE AND OUTSIDE OUTLETS (FAUCETS) AND VALVES ARE IN THE OFF POSITION. UNFORTUNATELY WE ARE UNABLE TO PROVIDE THE EXACT TIME OF SERVICE

\_\_\_\_\_ (**INITIALS OPTIONAL**) MAKE THIS A LONG-TERM SIGNED RELEASE AND ALLOW THE CITY OF LIMA TO RESTORE SERVICE ANY TIME THE WATER IS DISCONNECTED FOR ANY REASON. THE CITY OF LIMA UTILITIES SHALL NOT BE RESPONSIBLE FOR LOSS OR DAMAGE AS A RESULT OF RESTORATION OF SERVICE FOR THE LIFE OF THE CONTRACTUAL SERVICE.

THE UNDERSIGNED ACKNOWLEDGES THAT UTILITY SERVICES ARE PROVIDED SUBJECT TO STRICT ADHERENCE TO THE CITY OF LIMA'S CODE OF ORDINANCES FOR UTILITY SERVICES AND SUCH SERVICES MAY BE INTERRUPTED PURSUANT TO ANY VIOLATION THEREOF. THE UNDERSIGNED UNDERSTANDS THAT THEY ARE FULLY RESPONSIBLE FOR ALL CHARGES AT THE ABOVE NOTED PROPERTY. THE UNDERSIGNED AGREES TO PAY FOR SERVICES PROMPTLY AT THE RATES ESTABLISHED BY THE CITY OF LIMA AND AGREES TO ABIDE BY PRESENT AND FUTURE REGULATIONS RELATING TO UTILITY SERVICE, INCLUDING BUT NOT LIMITED TO WATER, SEWER AND/OR GARBAGE SERVICES IF APPLICABLE, AS ESTABLISHED BY THE CITY OF LIMA. BY MY SIGNATURE BELOW, I CERTIFY THAT ALL INFORMATION PROVIDED IN THIS APPLICATION IS TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE.

IF YOUR FINAL PAYMENT IS NOT RECEIVED WITHIN 90 DAYS OF FINAL BILL DUE DATE, THE ACCOUNT WILL BE REFERRED TO A COLLECTION AGENCY FOR APPROPRIATE LEGAL ACTION AND THE COST OF COLLECTION WILL BE ADDED TO YOUR ACCOUNT. IF YOU HAVE AN ACTIVE ACCOUNT WITHIN THE CITY'S SERVICE AREA, ANY UNPAID BALANCE WILL BE TRANSFERRED TO THE ACTIVE ACCOUNT AND SUBJECT TO IMMEDIATE DISCONNECT.

\*\*\*All below information must be filled out COMPLETELY\*\*\*

BUSINESS NAME (IF APPLICABLE, AS SHOWN ON DEED): \_\_\_\_\_

OWNER SIGNATURE: \_\_\_\_\_ OWNER PRINT: \_\_\_\_\_

MAILING ADDRESS (CITY, STATE, ZIP): \_\_\_\_\_

SSN: \_\_\_\_\_ PHONE: \_\_\_\_\_

EMAIL: \_\_\_\_\_ EMPLOYER: \_\_\_\_\_

AUTHORIZED PERSON TO ACT ON ACCOUNT (if applicable): \_\_\_\_\_

### **ACH** (optional)

Register for Recurring Payments through your bank account OR by credit card!

Payments will be deducted on the Due Date as shown on your bill, which you will still receive monthly.

Bank Name: \_\_\_\_\_

Routing #: \_\_\_\_\_ Account#: \_\_\_\_\_

**-OR-**

Credit Card#: \_\_\_\_\_ EXP MM/YY: \_\_\_\_\_ CVV#: \_\_\_\_\_

Signature: \_\_\_\_\_

Please include a copy of a voided check or deposit slip

PLEASE RETURN COMPLETED FORM BY: MAIL: 424 N CENTRAL AVE LIMA OHIO 45801

FAX: (419) 221-5208

EMAIL: BILLING@CITYHALL.LIMA.OH.US

**\*A LEGIBLE PHOTO ID IS REQUIRED TO BE INCLUDED WITH ALL APPLICATIONS FOR UTILITY SERVICE\***

ONCE YOUR CONTRACT IS RECEIVED AND INITIATED YOU WILL RECEIVE A LETTER FROM THE CITY OF LIMA UTILITY DEPARTMENT VIA EMAIL OR MAIL WITH YOUR ACCOUNT AND CUSTOMER NUMBER. YOU WILL THEN BE ABLE TO REGISTER WITH OUR ONLINE BILLING PORTAL TO MANAGE OR VIEW YOUR BILL.